



Non-Warranty and Out-of-Warranty Onsite Service Quotation (AU) Form

This quote is based on the fault description provided and includes the cost of an onsite service to carry out a repair utilizing the parts identified during troubleshooting. If during the repair it is identified that further parts are required then an additional quote will be provided for those additional parts and a future service will be required, however an additional labour charge will not be charged.

Service Request #	8012575749	Date:	12/02/2019
Contact Person / Company Name:	Peterson Melissa	Telephone #	+61 (412111999)
Email Address:	petersonmelissa01@gmail.com	Account/Sold-to # (required for PO#)	1610656892
Address:	1/13 Ethel St, Balgowlah	MTM #	20HNCTO-1WW
Post Code:	2093	Serial Number:	PCOSC6YN
Problem Description:	LCD panel Crack		
Action Required:	Replace LCD Panel		
Customer Ref #			
Part# /Service	Parts Description	Qty	
5BS0M61246	00HN883 LCD panel	1	
5BS0M61240	Onsite		
Total Charges (before tax)		AUD 450.00	
Total Charges (after tax 10%)		AUD 495.00	
Customer to complete the following section:			
Do you agree to pay the amount shown in this quotation for service? <input type="checkbox"/> Agree <input type="checkbox"/> Disagree			
Customer signature: _____ Date: _____			
Payment method:	<input type="checkbox"/> Credit Card (Secure payment gateway via PayPal, include the email address that you would like the payment request sent to) <input type="checkbox"/> PayPal (include the email address that you would like the payment request sent to) <input type="checkbox"/> Purchase Order # _____ (Please only include a purchase order if you own a PO account with us)		
Note:	1. Please return the signed quotation and payment information to anzsales@lenovo.com 2. If you have any questions regarding this quotation, please contact the service center.		
Lenovo to complete the following section:			
Received PayPal/PO the amount of AUD: _____ Payment Received by: _____ Date: _____			
CRM REF #		Payment Approval #	



Terms & Conditions

"Non-Warranty Service" means the maintenance service for which the cause of failure is not covered under the warranty (e.g. damage due to liquid spill)

"Out-Of-Warranty Service" means the maintenance service for which the base warranty service has expired.

Lenovo will warrant the repair work and parts for 90 days from the day of replacement. This warranty applies only to the mechanism affected by the chargeable repair. Any repair or adjustment made by any person other than Lenovo representative will relieve Lenovo from its responsibility under such warranty. It is understood that Lenovo does not assume liability for any accidents caused by the machine.

Quotes are valid for **14 days** from the date of issue.