
From: Apple Miranda
Sent: Sunday, 12 August 2018 1:52 PM
To: up-yours-spam@live.com.au
Subject: Your Apple Store Work Authorisation

Thank you for visiting the Apple Store. Below is a copy of your service record.

12-Aug-18

Apple Miranda
(02) 8578 1700

Genius Bar Work Authorisation

Repair No: R390892509

Customer Information

Amanda Norton
10 Hillcrest Ave
Bardwell Valley Sydney NSW 2207 Australia

Product Information

Warranty Status: Out of warranty (OW)
Model: MacBook Air (13-inch, Early 2015)
Date of Purchase: 23-Dec-16
Serial No: FVFSR2L9H3QF

Problem Description/Diagnosis

Issue: Device came into contact with liquid
Steps to Reproduce: Verified issue
Internal inspection verified MLB and top case are affected by liquid
Cosmetic Condition: Minor nicks around edges
Proposed Resolution: Replace top case, MLB and any other required parts. Customer is approved for repairs up until \$1550. Customer contacting insurance and returning within 5 days before returning. Positioned 5 day turn around time.
Estimated Turn Around Time: We'll call you in 3 - 5 days
Mac OS Version: Unknown
Hard Drive Size: 256
Memory Size: 8
iLife Version: Unknown
Contact Apple Support Case: ~~100609704514~~

Employee 865271983

Repair Estimate

Item Number	Description	Price	Amount Due	Customer KBB
661-02392	Board, Logic, 1.6GHz, 8GB	\$ 582.00	\$ 582.00	
661-04570	50-watt-hour Battery	\$ 171.82	\$ 171.82	
661-7480	Top Case with Keyboard	\$ 232.00	\$ 232.00	
923-0439	Left I/O Assembly	\$ 25.00	\$ 25.00	
S1490LL/A	Hardware Repair Labor	\$ 109.00	\$ 109.00	

Total (Tax not included) \$ 1,119.82 \$ 1,214.62

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